





Through San Francisco Village,
I have met people of all ages and
had help with things done in my apartment
that I could not do on my own.

Claudia Schumann SFV member



Dear Friends:

Thanks to all of you, San Francisco Village continues to evolve in its vision for changing the experience of aging for older San Franciscans. In the years ahead, we will look back at 2016 and say it was a pivotal year for us. The year when we deepened our understanding of who we are, what we do and why it matters. The year we shifted from start-up community-based non-profit to long-term community asset.

The brand clarity work that we started in 2015 culminated in 2016 with a new framework that guides our decisions regarding the language we use, the programs we offer, the partnerships we seek and the strategies we engage. We ask ourselves, "Will this support us in becoming an intergenerational community that dignifies aging?" Our monthly newsletter and program calendar are evidence of our burgeoning vision for older San Franciscans in charge of their own lives!

2016 was the year in which we laid the foundation for a number of developmental milestones occurring in 2017: a new technology platform that will streamline all the activities of a growing membership organization, a new website set to launch in June, and a move out of the Institute on Aging and into

our own home at Fulton St. and 8th Ave. These long-term investments allow us to deepen our roots, spread our branches and say to the larger San Francisco community – we're here to stay!

The growth we're experiencing goes beyond San Francisco Village, and is reflected in the growing Village Movement in California. With funds from the Archstone Foundation, San Francisco Village has taken the lead to launch the California Village Coalition, a statewide alliance of more than 60 villages. Over the next several years, the Coalition will focus on increasing awareness, strengthening impact and ensuring sustainability of this life-affirming social model.

None of this would be possible without the strong support of friends like you, for which we are deeply grateful. We hope you will stop by and visit us in our new home on Fulton St. later this summer!

Warm regards,

Kate

Kate Hoepke Executive Director

Values are the essence of our organization.

They are the code by which we live and the standard by which we judge our accomplishments.



COLLABORATION

The very essence of a village relies on the ancient wisdom that we are limited together, so much more is possible.

In 2016:

- San Francisco Village took the lead to launch the California Village Coalition, a statewide alliance of more than 60 villages, giving voice to the positive impact villages have on local communities.
- We partnered with the UCSF **Optimizing Aging Collaborative** to address family communications in our Talk to Me series.
- The Dementia Safety Net Program with the Alzheimer's Association broadened our understanding of dementia care and increased members' sense of security that they are not alone living with this disease.

COMMUNITY

We believe personal connections are transformative. We create by what we can accomplish opportunities for people of on our own. When we join we every age to engage in the meaning-making of their own lives: connecting with others, finding new purpose, giving and receiving help, feeling fully alive in the city they love.

In 2016:

- 12 Neighborhood Circles flourished with activities that allow members to cultivate the close and caring relationships that remind us we are each needed by our community.
- · Our multi-generational corps of volunteers provided 3,895 hours of service in support of our members' independence: transportation, technology troubleshooting, help with shopping, chores, and household tasks, to name a few.

COMMITMENT

We demand excellence of ourselves and do what it takes to deliver what we say we will. We stand by our work and each other.

In 2016:

- 60 intergenerational volunteers sprung into action for three Days of Service, responding to 30 members' to-do lists: cleaning, clearing, painting, and scrubbing. Net result: laughing, sharing, hugging, and caring.
- 97% of members who responded to an annual survey said they are satisfied or extremely satisfied with their membership.
- We stood in support of the Dignity Fund (Proposition I) which passed with 66% of San Francisco voters.

LEARNING

We are lifelong learners, committed to continual improvement, discovery and growth.

In 2016:

- Board and Staff undertook a brand clarity process, examining who we are, what we do and why it matters. The results include consistent messaging, refreshed communication materials and a 5 minute video.
- Members continued to explore alternative health strategies while learning how to be their own health care advocate during and after a hospitalization.
- Sessions about advance care planning, and financial and estate planning allowed members to steer the course of their own preferred future.

RESPECT

We make every effort to ensure our language and actions are inclusive, authentic and represent the highest degree of integrity. We honor differences, listen intently, and seek to understand others.

- 75 ninth graders from City Arts & Technology High School met regularly with 40 Village members to gain insight into one another's lives, appreciating cultural and generational differences while discovering some common humanity.
- Workshops about Black Lives Matter, world religions, and the history of the women's movement reminded us that we are part of a larger social fabric.
- The brand clarity work confirmed our role in speaking out against ageism and creating a positive response that dignifies aging.

VITALITY

San Francisco Village thrives on the expressed passion and creativity of our members. They are changing the experience of aging in San Francisco.

In 2016:

- Programs like Lunch with Provocative People, Personal Storytelling as Family Folklore and Poetry Writing amplify individual talent made more profound when it's shared with others.
- Longevity Explorers met monthly to engage in conversations about new and emerging solutions to the challenges of growing older.
- Members found new perspectives on the city they love with neighborhood walking tours, group museum visits, Giants baseball, and art in the Presidio.

2016 In Review

175 Non-Member Volunteers between 12 and 84 years old gave more than 3,895 hours of service 375 SFV members
live in
25 different zip codes
and range in age from 60 to 96

370 events an average of 31 programs per month

17% members receive scholarships, which are available to those who have a financial need 65% Women 35% Men 15% LGBT 6% Asian 4% African American



Revenue

55% Grants25% Membership Fees

20% Donations



Expenses

67% Programs

15% Management

18% Fundraising

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Our Funders

Since membership fees only cover one quarter of our operating expenses, funders are critical to ensuring that San Francisco Village can continue to provide quality programming and services to older San Franciscians. We are especially grateful to:

- San Francisco Board of Supervisors, the Mayor's Office and the Department of Aging and Adult Services
- May and Stanley Smith Charitable Trust
- Alzheimer's Association
- Wallace A. Gerbode Foundation

With Deepest Gratitude to Our 2016 Individual and Corporate Donors

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